

# Invacare® *Audit Service*

Working together for patient care



## Invacare's complimentary audit service

Invacare has been providing a **mattress audit service for over 20 years**. We have extensive experience of **working with NHS Trusts across the UK** and have used this knowledge to offer a tailored solution designed to your requirements. This **free of charge** audit service is essential in the fight against **healthcare acquired infections (HAIs)** and supports **local policies for infection control**.

Regular auditing of mattresses is a key factor in ensuring a safe environment for patients and staff. By working closely with you, Invacare can ensure your equipment continues to meet the high standard of **clinical efficacy** essential in **protecting your patients from pressure ulcers and HAIs**.

Trusted Solutions, Passionate People





## The Importance of Audit

Infection and pressure ulcer prevention are high priorities for healthcare providers. There are many government initiatives and incentives in place to reduce the incidence of these avoidable harms which are created when products pose a risk to health. These risks can be prevented by early detection of damaged equipment during the audit process. A mattress or cushion with a compromised cover provides inadequate pressure redistribution, due to the changes to the pressure redistributing properties of the equipment as a result of fluid ingress. Early detection of this will ensure products are fit for purpose in preventing and treating pressure ulcers and can significantly reduce the risk of infection. Effective products can be a valuable addition to pressure ulcer prevention strategies, and are vital for ensuring harm free care.

## Working with the latest guidance and legislation

To ensure the Invacare Audit team provide an accurate service, we work within the latest guidelines and legislation, which include:

- UK Department of Health
- Medicines and Healthcare Products Regulatory Agency (M.H.R.A)
- Infection Prevention Society
- BHTA (British Healthcare Trade Association)
- European Pressure Ulcer Advisory Panel (EPUAP)
- National Institute of Clinical Excellence (NICE)
- Nursing & Midwifery Council (NMC)

Our aim is to assist healthcare professionals with infection control and provide support and guidance on how to meet standards set out by the CQC.

## How can Invacare help?

At Invacare, we understand the time and resources required to carry out a successful product audit.

**To show our continued support, we provide an unbiased, free of charge audit service to all healthcare sectors.** Our highly trained team can carry out an audit on the following products:

- Static Mattresses
- Cushions
- Overlays
- Hybrid Mattresses

The team will inspect all covers, foam and insert materials for wear and strike-through, which occurs when bodily fluids penetrate the outer cover of the product resulting in contamination.



Contamination of foam as a result of strike-through in mattress cover

We can provide evidence where healthcare organisations have saved significant resources by reducing equipment failure rates.

## Audit Report

We offer a bespoke and tailored audit service and provide a detailed audit report with presentation of results to suit your needs.

## Audit and Placement service

With over 20 years of experience the Invacare Audit team are best placed to offer advice and guidance for the procedure for replacing contaminated equipment. The team, who are professional and approachable, will make the audit a smooth running seamless process and will adapt to the local protocols. With minimum disruption for patients, they are able to perform a complete complimentary audit service in a relatively short period of time.

To make the process even simpler, we **also offer a placement service** in which the team install spare foam and covers as well as complete mattresses, overlays and cushions at the time of the audit (when requested). Damaged or contaminated products can be replaced on the same day, reducing disposal cost and alleviating the need to retain contaminated equipment. Replacing the contaminated components early can significantly reduce cost.



## Training opportunity

If you would prefer your members of staff to be involved in the audit, our team will provide tailored training, which involves guiding staff through the audit process and offering support and advice along the way. The Invacare audit team will assist staff in identifying the early signs of ingress and how to make provision to prevent the risk of infection. If staff require general training in 'day to day' mattress care and maintenance, then this can also be delivered by our Business Development team or our Clinical Specialist.

This training can be included as Continuing Professional Development (CPD) activity towards the Revalidation process.



## What our customers say...

*"I would like to express my appreciation on behalf of myself and the Trust for all the help, support and hard work shown to us during the mattress audit by the Invacare team. It was greatly appreciated, could you please pass on my regards to all members involved."*

Sharon Wimpenny – Warrington and Halton Hospitals NHS foundation Trust

If you require references on our mattress audit service then please contact us.

## Did you know...?

Invacare has many resources available to support and guide staff members on the care and maintenance of pressure redistributing mattresses and cushions:

Information	Order Code
Mattress Care Poster	1492637
Mattress Cleaning Guide A4 Poster	1578360
Mattress Moving and Handling A4 Poster	1578359



Invacare's Strike Through Resistant Technology (SRT) mattress covers have been seen to demonstrate greatly reduced mattress audit failures and save £'000s in equipment replacement costs at audit. For details ask one of our team about the clinical product evaluation published in Wounds UK 2015, which is an account of 3 hospitals in Scotland with a beneficial experience of SRT performance over time. To find out more about the great benefits of SRT ask the Invacare team or visit our clinical website [www.thinkpressurecare.co.uk](http://www.thinkpressurecare.co.uk)

We also have additional support material to assist staff with their daily activities:

Information	Order Code
Pressure Ulcer Grading Poster	1522584
Areas At Risk Poster	1492636
Concepts of Chair Nursing Poster	1492635
Simple...safe...effective...the 30° Tilt	1492224
Repositioning Wheel	1493306
Quick Guide for Prevention of Pressure Ulcers, - For Healthcare Professionals	1517305
- For Carers	1559961



To request PAC brochures and support materials please see our website [www.thinkpressurecare.co.uk/contactform.aspx](http://www.thinkpressurecare.co.uk/contactform.aspx) or contact our Marketing Assistant, Joan James on **01656 776283** or email Joan on [jjames@invacare.com](mailto:jjames@invacare.com)



Audit Manager Adam Kidley with his team and our PAC Clinical Specialist Annie Allsopp

## Meet the team PAC Business Development Team

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If you require more information on our Audit Service or would like to book a date for our team to undertake a mattress audit, then please contact your local Business Development Manager.

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